IC BUS® 360

SERVICE COMMUNICATION AND FLEET MANAGEMENT

a **REVOLUTION**
in Fleet Management

IC BUS® 360

IC BUS® 360 IS A GROUND-BREAKING SERVICE COMMUNICATION AND FLEET MANAGEMENT PLATFORM THAT ACCELERATES THE REPAIR PROCESS, STREAMLINES COMMUNICATION, IS EASY TO USE, AND DRIVES GREATER ON TIME, EVERY TIME DELIVERY OF STUDENTS TO AND FROM SCHOOL.
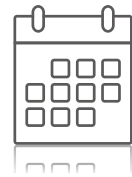
CONQUERING FLEET MANAGEMENT **PRIORITIES**

Introducing IC Bus® 360, an all-new service communication and fleet management solution that helps overcome the complexities of managing a school bus fleet while streamlining communications and lowering Total Cost of Ownership.

▶ **Maximizing Uptime**. Between repair costs and lost productivity, a day of downtime can cause major issues with route planning and on time pickups and drop-offs. IC Bus 360 can help minimize that downtime and boost fleet reliability.
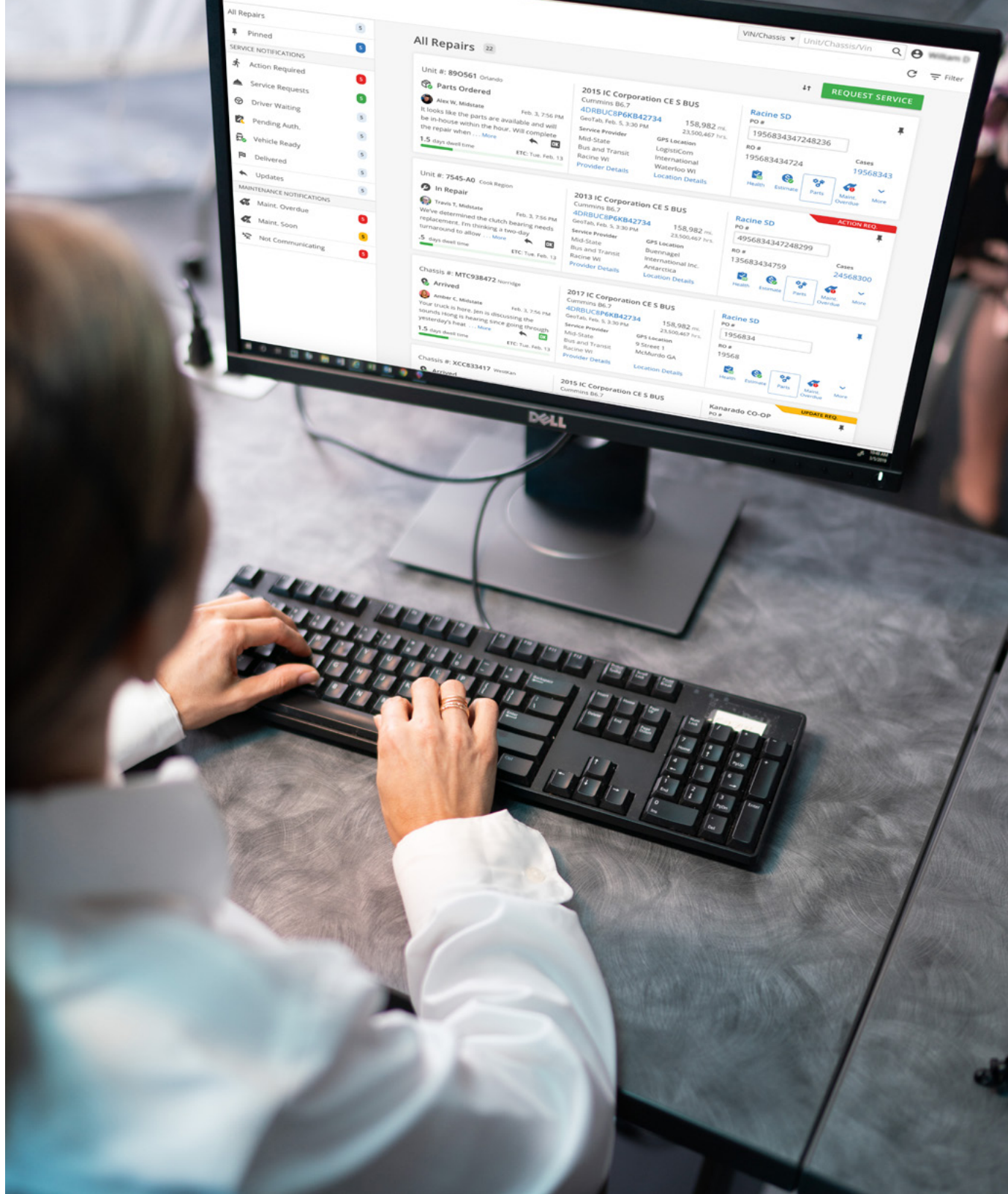
▶ **Accelerating the Repair Process**. By optimizing the steps in the repair workflow, enabling instant online estimate approvals, finding the right-fit parts in dealer inventory and scheduling vehicle arrivals, IC Bus 360 helps get your buses back on the road.

▶ **Optimizing Asset Utilization**. Knowing when vehicle repairs will be complete is crucial to asset optimization and planning. IC Bus 360 keeps districts and contractors up-to-date on repair status, complete with an estimated time of completion, so your team can plan accordingly.

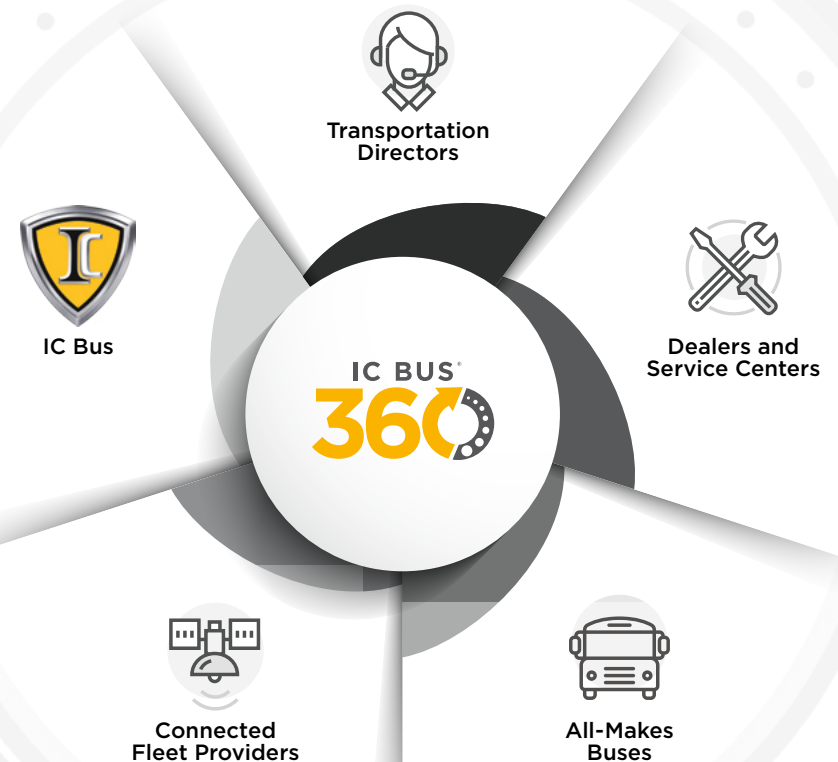# ACCURATE DATA AND COMMUNICATION STARTS WITH INDUSTRY BEST PRACTICES

IC Bus® 360 is designed to make it easy to read and manage data by using industry standards. That's why we leveraged an industry focused technical maintenance council Vehicle Maintenance Reporting Standards (VMRS) coding to identify vehicles uniformly. This "universal language" for school bus fleets ensures clear communication and accurate data with all parties involved in a repair – **regardless of make or model.**

ELEVATING THE COMMUNICATION EXPERIENCE

IC Bus® 360 puts you in control and makes the entire service process much easier to manage.

▶ **Seamless communications with dealers**: Provides a direct channel of communication to dealers and delivers updates however you need them – via email, through the IC Bus 360 portal, or into your existing fleet management systems.

▶ **Transparent visibility to repair status**: Keeps you updated on the location, repair status, and estimated time of completion for your assets.

▶ **Complete data integration**: Vehicle specs, service history, open campaigns, parts catalogs, even remote health data through telematics integrations powered by OnCommand® Connection and connected with most major Telematics Service Providers.

▶ **Easy to use**: Simple, intuitive design. Online service initiation, communication and electronic estimate approvals help expedite the service process. Integration with our dealer parts inventory system helps you find the fit-right parts fast.

IC Bus

Transportation Directors

Dealers and Service Centers

IC BUS 360

Connected Fleet Providers

All-Makes Buses

REINVENTING THE WAY SERVICE IS DONE

1 FILTERED VIEWS OF OPEN JOBS

2 REPAIR ORDER STATUS UPDATED EVERY 24 HOURS

3 VIN -BASED INFORMATION

4 COMPREHENSIVE PARTS CATALOGS

5 FLEET-INITIATED SERVICE REQUESTS

6 RECORD OF NOTES BETWEEN FLEET AND DEALER

7 ESTIMATED TIME OF COMPLETION

8 UP-TO-DATE VEHICLE HEALTH REPORTS

9 ONLINE ESTIMATE APPROVALS

10 "FEEDBACK NEEDED" NOTIFICATIONS

IC Bus® 360 was designed with fleet managers in mind. It's a solution packed with robust features that make the job easier:
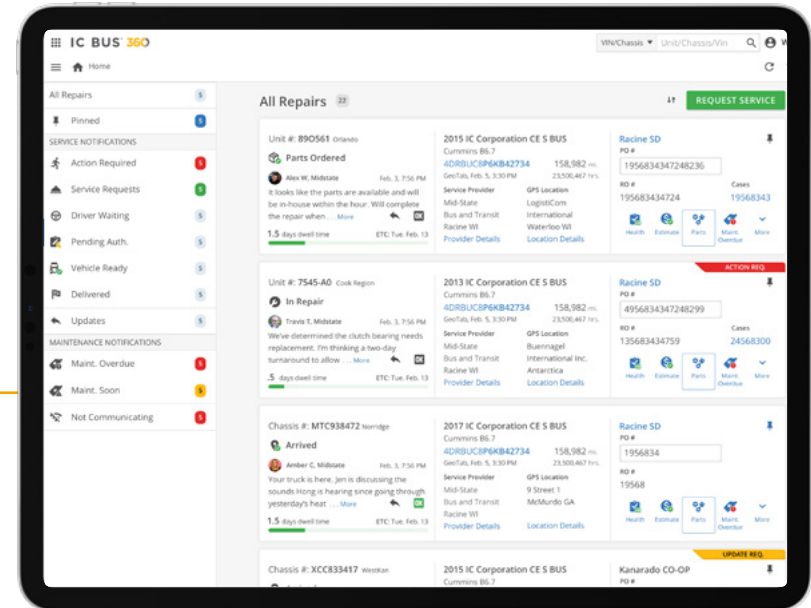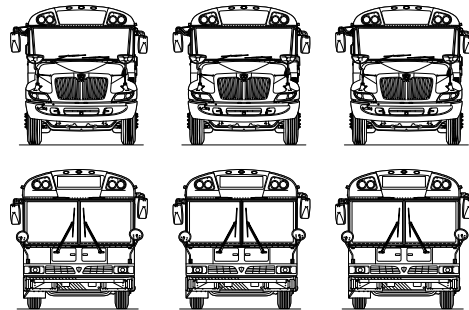
▶ **Advanced remote diagnostics for prioritized repairs:**
Prioritize your school bus fleet service with health and location data, fault codes, and fault severity ratings. Fault Code Action Plans combined with reports on the nearest service location that has the right parts in inventory helps speed repairs.

▶ **Customer profiles to streamline service:**
Our service network of over 1,000 locations will have access to your company's IC Bus 360 profile, including service expectations, documents, and requirements, ensuring a consistent service experience wherever your asset is located.

▶ **Fleet view filtering:**
Segment your fleet by region, company division, service manager, or many other ways so you're focused on the assets important to you. Pin vehicles you want to watch closely, and use reminders to see when the service center needs feedback or approvals.

IC BUS® 360 IS
RAISING THE BAR

Technology is changing the industry in many ways. With faster access to increasing amounts of data, expectations to improve productivity and efficiency rise as well. IC Bus® 360 brings a heightened level of communication and service to your fleet maintenance and repair efforts. And we're able to deliver it within how you already operate your business.

▶ **All makes, all models, no surcharges**: IC Bus 360 doesn't just work with one brand – it supports all makes and models - with NO monthly or annual per-VIN surcharges

▶ **Integrate your telematics solution**: Leverage integration with most major Telematic Service Providers through the power of OnCommand® Connection for visibility to health, location data, and more

▶ **Access and view data your way**: Fully compatible with existing software, including fleet maintenance software providers, fleet management companies, and more via simple application programming interfaces (API's)

Your fleet may be made up from several makes and models. IC Bus® 360 supports them all, without additional charges or per-VIN surcharges.